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Societa' : Oasistravel sas - R.E.A. Venezia n. 322685- Partita Iva n. 03305320278
Agenzia viaggi : Oasitravel - PROVINCIA Numero licenza : 116 del 15/03/2013 -Via Monte Grappa 4- 30034 Mira (Venezia)

Standard information form for tourist package contracts

The combination of tourist services proposed to you is a Package within the meaning of Directive (EU) 2015/2302. Therefore, you will benefit from all EU rights that apply to packages

La Oasistravel, con sede in Oriago di Mira – Via Monte Grappa 4 sarà pienamente responsabile della corretta esecuzione del Pacchetto nel suo insieme. Inoltre, come previsto dalla legge, la Oasitravel dispone di una protezione per rimborsare i vostri pagamenti e, se il trasporto e' incluso nel pacchetto, garantire il vostro rimpatrio nel caso in cui diventi insolvente. Per maggiori informazioni sui

Diritti fondamentali ai sensi della direttiva (UE) 2015/2302

DIRECTIVE (EU) 2015/2302 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 25 November 2015.

1. 1. Travelers will receive all essential information about the package prior to the conclusion of the tourist package contract.
2. 2. There is always at least one professional responsible for the proper performance of all tourist services included in the contract.
3. 3. Travelers will be given an emergency telephone number or the details of a contact point through which to reach the organizer or travel agent.
4. 4. Travelers may transfer the package to another person, subject to prior notice on a durable medium to be communicated no later than seven days before the start of the package and possibly at additional cost.
5. 5. The price of the package may be increased only if specific costs increase (for example, fuel prices) and if expressly provided for in the contract, and in any case no later than 20 days from the start of the package. If the price increase is more than 8% of the price of the package, the traveler may withdraw from the contract by informing the company within two days of receipt of the communication sent to him by the company regarding the change, unless he agrees to use a replacement package of equivalent or higher quality that the company may have made available to him. If the Traveller fails to respond within the aforementioned period of time, the changes made by the company will be considered accepted. If the Provider reserves the right to increase the price, the Traveller is entitled to a price reduction if there is a reduction in the relevant costs.
6. 6. Travelers may terminate the contract without paying termination fees and obtain a full refund of payments if any of the essential elements of the package, other than the price, are materially changed, unless they agree to use a substitute package of equivalent or higher quality that the Provider may have made available. If, prior to the start of the package, the professional responsible for the package cancels it, the travelers have the right to obtain a refund and, where appropriate, compensation.
7. 7. Prior to the commencement of the package, in exceptional circumstances, for example if there are serious security problems at the place of destination which could jeopardize the package, travelers who demonstrate that they cannot reasonably avail themselves of alternative travel arrangements that may be proposed by the organizer, may withdraw from the contract without paying withdrawal fees. Furthermore, the



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Travelers may at any time, prior to the commencement of the package, withdraw from the contract upon payment of appropriate and justifiable withdrawal fees reasonably quantified by 2DVLWUDYHO in standard measure.

8. If, after the commencement of the package, substantial elements of the package cannot be provided as agreed, suitable alternative solutions shall be offered to the Traveller, at no extra charge. Travelers may terminate the contract, without paying termination fees, if the services are not performed as agreed and this significantly affects the performance of the Package and the Organizer has not remedied the problem.

9. In the event of non-performance or non-conformity of the tourist services, the travelers also have the right to a reduction in price, unless the Organizer proves that the defect is attributable to the Traveler or that the Traveler has accepted alternative travel arrangements proposed by GDOO¶Organizer, and/or compensation for damages, unless the Organizer proves that the defect is attributable to the Traveler, or to a third party unrelated to the provision of the tourist services included in the Contract, or that it is due to unavoidable and extraordinary circumstances.

10. The Organiser is obliged to provide assistance if the Traveller is in difficulty. If the Organizer or, in some Member States, the Seller becomes insolvent, payments will be refunded. If the Organizer or, as the case may be, the Seller becomes insolvent after the beginning of the package and if transportation is included in the package, the repatriation of the travelers is guaranteed. Oasitravel has subscribed a protection in case of insolvency with Nobis Insurance.

Travelers may contact this entity or, where appropriate, the competent authority AGCM Autorità Garante della Concorrenza e del Mercato, based in Rome ± Piazza Verdi n. 6 ± phone 06 858211 if the services are denied due to insolvency GHOO¶RUJanizzatore or seller.

Directive (EU) 2015/2302 transposed into national law.

LEGISLATIVE DECREE No. 62 of May 21, 2018.

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